

QUALITY POLICY

Rope Access Inspection (RAI) SG Solutions Pty Ltd is a specialist inspection and installation company that utilise Rope Access equipment to access the jobsite. RAI provide building façade inspection, construction and remediation services to the onshore strata and construction industry and provide asset integrity, inspection, rigging and decommissioning services to the onshore and offshore Energy sector.

RAI SG Solutions is committed to implementing and maintaining a quality management system that will improve safety, productivity and efficiency, ensure our compliance with legal and legislative requirements and ensure that all services provided meet with the requirements of our Customers.

The Quality Management System will be integrated within all parts of RAI SG Solutions business processes.

Primary Goal:

The primary goal of this policy, and associated documentation, is to ensure we fully understand our Customers' requirements and to conform to these requirements at all times.

Objectives:

The objectives of this policy are to:

- Provide adequate resources to establish, implement, maintain and continually improve the Quality Management System.
- Communicate this policy to all employees through inductions, training and ongoing example in the workplace.
- Ensure the Quality Management System is implemented and maintained on all sites.
- Promote a performance standard of zero defects.
- Monitor and measure the effectiveness of implementation of the Quality Management System through a program of audits and measurements both internally and externally to verify performance.

Each workplace shall establish appropriate performance indicators to ensure these objectives are being met. Quality is the responsibility of every employee, Subcontractor and Supplier engaged by RAI SG Solutions.

The Quality Management System will be subject to continual improvement based upon ongoing feedback from users and customers – together with management reviews – to ensure it meets with RAI SG Solutions, Clients and market requirements.



2nd October 2020

Martin Fisk
Managing Director
RAI SG Solutions Pty Ltd